



Class# \_\_\_\_\_  
Title \_\_\_\_\_  
Instructor \_\_\_\_\_



*Please answer the following questions. The responses will be made confidential and only reviewed in a summary form, not individually. These responses will have no effect on your exam score.*

**Registration**

1. **How did you sign up for the class?**  
 Internet       Mail       Fax       Phone       Other

2. **Was it easy to signup for the class?**  
 Very Easy       Easy       So-So       Difficult       Very difficult

3. **Was it easy to pay for the class?**  
 Very Easy       Easy       So-So       Difficult       Very difficult

4. **Was it easy to get a receipt for the class? (Answer only if you needed a receipt)**  
 Very Easy       Easy       So-So       Difficult       Very difficult

5. **Did the course descriptions give you enough information to decide to take the class?**  
 Excellent description       Pretty good       Ok       Not really       I had to call and talk to someone

**Marketing**

1. **Where did you hear about the class?**  
 Web Site       Random Sample       Colleague       E-mail       Other

2. **Why are you taking the class? (Why do you want to become certified?)**  
 Resume       Self enrichment       Boss made me       Pay raise, promotion       Other

3. **Who is paying for the course?**  
 Scholarship       My company       I am       Not paying (retake)       Other

4. **What is your opinion of the price of the course? (Answer only if you paid)**  
 Very Pricey       Expensive       Average       Inexpensive       Under priced

5. **What is your opinion of the value of the course?**  
 Extreme Value       Valuable       Average       Low       Worthless

## Materials

1. **How useful was the Indiana binder?**

Highly                       Very                       Somewhat                       Slightly                       Not in the slightest

2. **How useful was the software for practice exam questions?**

Highly                       Very                       Somewhat                       Slightly                       Not in the slightest

3. **How useful were the instructor slides?**

Highly                       Very                       Somewhat                       Slightly                       Not in the slightest

4. **How useful were the recommended textbooks?**

Highly                       Very                       Somewhat                       Slightly                       Not in the slightest

5. **How useful were the supplementary materials?**

Highly                       Very                       Somewhat                       Slightly                       Not in the slightest

6. **How useful were the practice essay questions? (CQM only)**

Highly                       Very                       Somewhat                       Slightly                       Not in the slightest

## Instructor

1. **How well did the instructor communicate to you?**

Very well                       Very                       Understandable                       Difficulty understanding                       Not coherent

2. **How well did the instructor explain the material?**

Organized ideas & clearly explained concepts                       Clearly explained concepts                       Dry recitation of the facts                       Some explanations missed                       Few explanations were offered

3. **Was the instructor knowledgeable about course content?**

Subject Expert                       Very Knowledgeable                       Adequate                       Lacking                       Serious Deficiency

4. **Did the instructor start the class promptly each session?**

To the minute                       Within 5 minutes                       Within 15 minutes                       Within 30 minutes                       More than 30 min late

5. **Did the instructor give breaks each session?**

Dependable & refreshing                       Scheduled                       As deemed needed, not scheduled                       Too long between, or not enough                       Made my own breaks

6. **Your assessment of the instructor's ability to conform to ASQ ethics?**

Role Model                       Leader                       Adequate                       Lacking                       Serious Deficiency

7. **Was the instructor well prepared?**

Anticipated Needs                       Highly prepared                       Prepared                       Somewhat disorganized                       Unprepared

**8. Your assessment of the delivery style of the instructor?**

Facilitated discussions

Question & Answer (Socratic)

Varied Styles

Lecturer (Monologue)

Read slides to me

**Delivery**

**1. Was the training site location convenient?**

Highly

Very

Somewhat

Slightly

Not in the slightest

**2. How effective was the training room?**

Highly

Very

Somewhat

Slightly

Not in the slightest

**3. How was the training material delivered?**

Computer Projected slides

Overhead Projector

Read along in the Primer

Photocopy handouts

Didn't go over the training materials in class

**4. The length of each class session?**

> 2 hrs too short

1 hour too short

just right

1 hour too long

> 2 hrs too long

**5. The overall course length?**

>= 2 sessions too short

1 session too short

just right

1 session too long

>= 2 sessions too long

**Design**

**1. Did the content meet your expectations?**

Highly

Very

Somewhat

Slightly

Not in the slightest

**2. How well were test-taking strategies covered?**

Highly

Very

Somewhat

Slightly

Not in the slightest

**3. Was there enough time spent on the instructor slides?**

Need a lot more

Need some more

Adequate

Too much

Way too much

**4. Was there enough time spent on the exam questions?**

Need a lot more

Need some more

Adequate

Too much

Way too much

**5. Was there enough time spent on experience sharing?**

Need a lot more

Need some more

Adequate

Too much

Way too much

**6. Was there enough time spent on writing essays and peer review? (CQM only)**

Need a lot more

Need some more

Adequate

Too much

Way too much

**Student**

1. **How much time did you spend studying the primer each week?**

- >4 hrs                       2 hours                       1 hr                       30 min                       None

2. **How much time did you spend studying the questions & answers each week?**

- >4 hrs                       2 hours                       1 hr                       30 min                       None

3. **How much time did you spend studying the supplementary materials each week?**

- >4 hrs                       2 hours                       1 hr                       30 min                       None

4. **How well prepared do you feel?**

- Highly                       Very                       Somewhat                       Slightly                       Not in the slightest

**Any comments? (Tell us about any questions we missed on this survey!)**